

MSTPA Conference Schedule

Monday, March 12

7:30 am – Golf at Vanderbilt Legends Club – **Sponsored by THP Limited, Inc**

9:00 am – 5:00 pm – Registration

9:00 am – 4:00 pm – Exhibitor Set-up

1:00 pm – 4:30 pm Operation Tours

- Tour of Music City Center
- Tour of Nashville International Airport or
- Tour of Vanderbilt University or
- Bicycle Tour of Nashville (Bikes Provided) (Limited Space)

5:30 pm -7:00 pm - Welcome Reception with the Exhibitors – **Sponsored by Weldon, Williams & Lick, Inc**

7:00 pm - 8:00 pm - Welcome Dinner - **Sponsored by Toledo Ticket Company**

8:00 pm - 9:00 pm - Key Note Address - **Sponsored by Creative Parking Concepts**

Strategic Program Development, Integrated Access Management & the Evolution of the Parking Professional

9:00 pm - 10:00 pm - Cocktails at the Pinnacle – **Sponsored by Federal APD**

Tuesday, March 13

8:00 am – 9:20 am - Breakfast with the Exhibitors – **Sponsored by Parq**

9:30 am - 10:20 am - Economic Development: The New Chattanooga: A 40-Year Perspective

9:30 am -10:20 am - Customer Service with a Leadership Approach

9:30 am - 3:45 pm - Get Emotional! Giving Your Customers Service They Can Feel

10:30 am - 11:20 am - An alternative approach to delivering multi-modal parking structures

10:30 am - 11:20 am - Implementing Bikeway Facilities in Urban Environments

11:30 am - 1:30 pm - Lunch with the Exhibitors – **Sponsored by KORE**

1:45 pm - 2:35 pm - Successful Integration of Municipal and University Transit Services

1:45 pm - 2:35 pm - Electric Vehicle Opportunities and Challenges for Sustainable Transportation

2:45 pm - 3:35 pm - Town & Gown Relationships - Making it work

2:45 pm - 3:35 pm - Transportation - Enabling Growth and Empowering Decision Makers

3:35 pm - 5:30 pm - Break with the Exhibitors – **Sponsored by Premier Parking**

Wednesday, March 14

8:30 am – 9:30 am - Breakfast with the Exhibitors – **Sponsored by Donley's**

9:30 am - 10:20 am - The Evolution of Disability Transit: Partnering to Solve Transit Issues

9:30 am - 10:20 am - Capital Asset Management Plan (CAMP)

10:30 am – 12:00 pm - University Shop Talk & Municipal Shop Talk